

SERVICES & PRICING 2026-27

Tariff Year 1st April 2026 - 31st March 2027

Overview

Pure Utilities is licensed by the Water Industry Commission for Scotland (WICS) and works closely with Scottish Water to provide water and waste-water services to business customers across Scotland.

All facilities and infrastructure are owned, operated and maintained by Scottish Water. Pure Utilities administers these services, aiming to provide the highest possible level of customer service and support.

This document lists the industry Default Tariffs for each service, which is the maximum any Licensed Provider can charge. PURE personalise each quotation and any discount offered is applied to all common mains services. We aim to give customers the best possible deal first time.

Primary Services

This section outlines the main services and applicable charges for the most common services supplied to business premises.

Mains Water

This is mains water supplied to a premises, billed as a fixed annual charge and a usage charge. The usage charge is either measured through a meter (volumetric) or calculated using the Rateable Value (RV) on an unmeasured basis.

Mains Sewerage

This is the removal of waste-water from a premises, billed as a fixed annual charge and a usage charge. For metered customers, the usage charge is normally calculated based on 95% of water consumed, as it is assumed not all water goes back into the sewer. For customers with an unmeasured supply, the charge is calculated using the Rateable Value (RV).

Drainage Charges

A drainage charge applies if any part of the property is connected to the Public Sewer System, directly or through an intermediate drain, from an access road or if it has the benefit of facilities which drain to the Public Sewer System. There may be other scenarios where Scottish Water deem a drainage charge applies.

Charges for drainage are almost always calculated using RV. However, a very small number of properties qualify for 'area-based' charging.

Water RV-Based Charging

In Scotland, the majority of non-household properties in receipt of water services have a meter installed.

Where a water meter is not installed, usage charges are calculated using the property's Rateable Value (RV), on a 'charge per £ of RV' basis.

Property RV is determined by the property's Local Assessor and can be viewed online on the Scottish Assessors Association's website: www.saa.gov.uk

Miscellaneous Services

Scottish Water historically registered a small amount of alternative services, mainly covering external taps, troughs for livestock, etc. Where these services apply, there are two rates of Fixed Charge.

Customers may have multiple instances of these charges depending on their site's specific setup.

For information or pricing on non-primary services, please email: customerservice@pureutilities.co.uk or phone: [0330 113 3050](tel:03301133050).

Water Supply Charges

Unmetered Water

The following charges relate to properties receiving mains water but do not have a meter installed:

| | |
|--------------------------------|---------|
| Annual Fixed Charge | £244.26 |
| Charge per £ of Rateable Value | £0.0317 |

Metered Fixed Water

The following charges relate to properties with a meter installed:

| Meter Size | Fixed Charge |
|-----------------|--------------|
| 20mm or smaller | £208.24 |
| 25mm | £619.28 |
| 40mm | £1,751.00 |
| 50mm | £3,892.00 |
| 80mm | £10,141.00 |
| 100mm | £24,535.00 |
| 150mm | £69,041.00 |
| 200mm | £150,477.00 |
| 250mm | £272,633.00 |
| 300mm | £440,767.00 |

Metered Water Usage

Usage charges for meters 20mm or smaller:

| Consumption | Charge per m ³ |
|----------------------------------|---------------------------|
| 0 - 25 m ³ | £3.1242 |
| Over the first 25 m ³ | £1.1718 |

Usage charges for meters larger than 20mm, at a single site:

| Consumption | Charge per m ³ |
|------------------------------------|---------------------------|
| 0 - 100,000 m ³ | £1.1718 |
| 100,001 - 250,000 m ³ | £1.0797 |
| 250,001 - 1,000,000 m ³ | £0.9656 |
| Over 1,000,000 m ³ | £0.7159 |

! Consumption bands reset to zero at the end of each Tariff Year (31st March).

Sewerage Charges

Unmetered Waste

The following charges relate to properties receiving mains water but do not have a meter installed:

| | |
|--------------------------------|---------|
| Annual Fixed Charge | £275.84 |
| Charge per £ of Rateable Value | £0.0532 |

Metered Fixed Waste

The following charges relate to properties with a meter installed:

| Meter Size | Fixed Charge |
|-----------------|--------------|
| 20mm or smaller | £201.12 |
| 25mm | £648.43 |
| 40mm | £1,833.00 |
| 50mm | £4,078.00 |
| 80mm | £10,289.00 |
| 100mm | £25,056.00 |
| 150mm | £60,029.00 |

Metered Waste Usage

Usage charges for meters 20mm or smaller:

| Waste | Charge per m ³ |
|-------------------------------------|---------------------------|
| 0 - 23.75 m ³ | £3.4946 |
| Over the first 23.75 m ³ | £2.1014 |

Usage charges for meters larger than 20mm:

| Waste | Charge per m ³ |
|-----------------------------|---------------------------|
| Per m ³ of waste | £2.1014 |

Property Drainage

| Description | Charge |
|-----------------------------------|-----------|
| Charge per £ of Rateable Value | £0.053595 |
| Area-based £ per m ² * | £1.441130 |

*Area-based property drainage charge is only applicable at properties that qualified for this charge in 2005/06 or by Scottish Water formal agreement through an environmental requirement case.

Miscellaneous

Taps, Troughs & Drinking Bowls

| | |
|--------------------------------------|---------|
| Crofts and Registered Small Holdings | £141.48 |
| Other Properties | £217.07 |